# GMS Contractual Requirement and Statement of Intent Offering and promoting Patient Online services by March 2015

#### **Practice contact details**

Surgery Name: Potteries Medical Centre

Address: Potteries Medical Centre, Beverley Drive, Bentilee, stoke-on-Trent, ST2 0JG

Telephone: 01782 280780

Website: www.potteriesmedicalcentre.co.uk

#### **Current online patient services**

GP System Supplier - EMIS GP System Version - WEB

### Plan to meet GMS / PMS 2014-15 Contractual Requirement for Patient online Service

This practice currently offers patients' facilities to book, view, amend, cancel and print appointments online.

This practice currently offers the facility for all patients to order online, view and print a list of their repeat prescriptions or medicines and appliances.

This practice plans to offer patients facilities to view on line, export or print any summary information from their record, relating to medications, allergies, adverse reactions and any other items agreed between the practice and individual patient, from end of December 2014, subject to the availability of NHS GP systems and software.

We will publicise and promote our online services to our practice patients through the practice website, practice waiting room leaflets, posters and the Patient Participation Group by end of December 2014.

## In addition to the above, you may wish to provide further details of your plan as per the example below

|   | Planned activity  | Date                 |
|---|---|----------------------|
| 1 | Discuss amongst the management team what parts of the Patients records to be made available   | End October 2014     |
| 2 | Write up practice policies and inform Staff   | End October 2014     |
| 3 | Develop Posters for Patient Information to be displayed Publicise online services to patients through Posters in Reception, Surgery Website and PPG | End November 2014    |
| 4 | Commence summary information access to records for patients in practice who request this  | End of December 2014 |